

Digii campus

Administration | Learning | Campus Experience

Smart Campus Help Center For Better Management Of Your Requests

Digitally Create, Track & Manage All Your Concerns From A Single
Dashboard



The screenshot shows the Shiv Nadar SNioE student portal. The top navigation bar includes the university logo, a search bar, and notification icons. The main content area is divided into three sections: a left sidebar, a central feed, and a right sidebar. The left sidebar contains a user profile for 'Test Student' and a list of navigation options, with 'Campus Help Center' highlighted by an orange box. The central feed shows 'No posts to show' with options to 'Post', 'Ask question', or 'Add event'. The right sidebar features a 'Pending Verification' alert, a 'TODAY' section for food availability (showing 'Breakfast (Dining Hall)' as 'Not Availed'), and other utility links.

Login into the student account & go to **campus help center**

The screenshot shows the SNioE dashboard for a user named Test Student. The dashboard includes a sidebar with navigation options: Home, Profile, Classroom, Calendar, Drive, Analytics, Campus Help Center, Service Management, and Hostel. The main content area displays a table of requests with columns for Request ID, Service, and status. A '+ New Request' button is visible in the top right corner of the table area.

Request ID	Service	Ongoing	Submitted	Created
39458	Student Query/Grievance Form	Submitted	-	22 Dec 04:00 pm
39367	Student Query/Grievance Form	Submitted	-	21 Dec 04:20 pm

Click on **+ new request** then, go to Student Academic Guidance And Support

The screenshot shows the 'New Request' form in the SNioE system. The user is logged in as Test Student. The form includes a search bar for service desks or services. The 'Student Academic Guidance And Support' option is selected, and a hand cursor is pointing at it. Other options include 'Student Out Pass'.

Search CollPoll

Search service desk or service

- Student Academic Guidance And Support
- Student Out Pass



Test Student
TESTSTUDENT

Master Of Science (WSP) - Water Science And Policy

[Add headline](#)

[Home](#)

[Profile](#)

[Classroom](#)

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[Student Form](#)

New Request ▶ Student Academic Guidance And Support



Enrollment Related Query



Swayam Courses



Blackboard Query



Minor Change Request



Credit Extension



Major Change Request

SHIV NADAR UNIVERSITY DELHI NCR | SNioE

Search CollPoll

Enrollment Related Query

Test Student
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- Home
- Profile
- Classroom
- Calendar
- Drive
- Campus Help Center
- Student Form

Roll Number * TESTSTUDENT

Name * Test Student

Program * Master of Science (WSP) - Water Science and Policy

Year * Please Select an option

School Name * Please Select an option

Department * Please Select an option

Query Type * Please Select an option

Description Of Query *
Search
Tutorial Change
Lecture Change

- All the basic details are autofilled.
- Select the query type.
- Describe the query.
- Attach supporting document if any.
- Click on **create**.

The screenshot shows the SNioE Campus Help Center interface. On the left is a navigation sidebar with a 'TEST' logo and user information for 'Test Student TESTSTUDENT'. The main content area is titled 'Enrollment Related Query' and features a 'Generate receipt' button with a download icon. A hand cursor is pointing at this button. Below the button is a table of request details.

Request ID	Status
59571	Submitted

- Track the request details.
- Generate the request receipt.

SHIV NADAR UNIVERSITY SNioE

Search CollPoll

Campus Help Center

+ New Request

Request ID	Service	Ongoing	Last updated
59571	Enrollment Related Query	Ongoing	09 Feb 04:06 pm
55479	Day Out Pass	Cancelled	02 Feb 03:20 pm

Test Student
TESTSTUDENT
Master Of Science (WSP) - Water Science And Policy

Home
Profile
Classroom
Calendar
Drive
Campus Help Center
Student Form

- Go to **campus help center** on the homepage.
- Track all the ongoing, closed & cancelled requests from here.

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